



ONLINE REFUND

Click Links Below:



ETS & KTM INTERCITY
ONLINE REFUND



SHUTTLE TEBRAU
(JB SENTRAL - WOODLANDS)
ONLINE REFUND

Bermula 5.00 petang, 20 Mac 2020, permohonan pemulangan tambang bagi ETS, KTM Antarabandar dan Shuttle Tebrau (JB Sentral - Woodlands) (perjalanan antara 18 Mac hingga 31 Mac 2020) boleh dibuat menerusi www.ktmb.com.my.

Effective 5.00 pm, March 20th, 2020, refund application for ETS, KTM Intercity & Shuttle Tebrau (JB Sentral - Woodlands) (travel period between March 18th and March 31st 2020) can be made via www.ktmb.com.my.



03 - 22671200



www.ktmb.com.my



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ktmberhad



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LANGKAH-LANGKAH STEPS

1

Layari www.ktmb.com.my

Visit www.ktmb.com.my

2

Klik ONLINE REFUND

Click ONLINE REFUND

3

Masukkan butiran

Key-in details

4

Klik hantar

Click submit



FAQ

ONLINE REFUND

- 1** S : Apakah maklumat yang diperlukan?
Q : *What information are required?*
J / A : **1 ID Tiket (Ticket ID)**
2 Nama (Name)
3 MyKad/Pasport (MyKad/Passport)
4 Emel (Email)
5 Nombor telefon bimbit (Mobile phone number)
6 Nombor akaun bank (Bank account number)
- 2** S : Bilakah tarikh perjalanan?
Q : *Which travel date?*
J : **18 Mac hingga 31 Mac 2020.**
A : *March 18th to March 31st, 2020.*
- 3** S : Berapakah jumlah pemulangan?
Q : *How much will I get back?*
J : **Tambang penuh.**
A : *Total refund.*
- 4** S : Apakah medium pemulangan?
Q : *How are the refunds issued?*
J : **Kredit ke akaun bank.**
A : *Credit to savings accounts.*
- 5** S : Berapakah tempoh masa pemulangan?
Q : *How long will my refund take?*
J : **Dalam tempoh 45 hari dari tarikh permohonan.**
A : *Within 45 days upon application.*

