

TERMS AND CONDITION KOMUTER LINK CARD

NO.	SUBJECT	TERMS & CONDITIONS
1.	Duration of the Free card offer	<ul style="list-style-type: none"> i. From 10 – 16 September 2018. ii. For Adult cards only. iii. The offer of free cards are on a first come first serve basis and is valid until stocks last at ticket counters and ticket vending machines.
2.	Register your Komuter Link card	Register at www.ktmb.com.my <ul style="list-style-type: none"> i. To secure card balance should the card be lost. ii. To refund card balance when terminating card use. iii. To enjoy benefits offered from time to time.
3.	Conditions for refund on card balance when terminating card use	<ul style="list-style-type: none"> i. Cards that have been registered using the Komuter Link card portal at www.ktmb.com.my. ii. Application to be made at the Komuter Link counter, Level 2, KL Sentral station. iii. The refund process for the card balance takes 30 working days. iv. The refund of the card balance will be made in cash or banked in into the applicant's account.
4.	Card Price	RM5.00 (without reload)
5.	Reload	RM1, RM3, RM5, RM10, RM20, RM30 and RM50
6.	Maximum card reload	RM200.00
7.	Misuse of Concession cards	<ul style="list-style-type: none"> i. Card will be confiscated. ii. The cardholder will be blacklisted and will be not be able to reapply for a concession card. iii. Card balance will be refunded to the valid cardholder and for cards that have been registered.
8.	For further information	KTMB Call Centre – 03-2267 1200